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PATENT AND TRADEMARK OFFICE

APPLICANT(S): Jay L. Gainsboro *et al.*

APPLICATION NO.: 09/144,313

FILING DATE: August 31, 1998

TITLE: COMPUTER BASED METHOD AND APPARATUS FOR CONTROLLING,
MONITORING, RECORDING AND REPORTING TELEPHONE ACCESS

EXAMINER: Gerald Gauthier

GROUP ART UNIT: 2645

ATTY. DKT. NO.: 18279-05700

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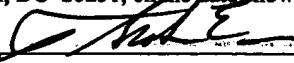
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Dated: June 10 2002

By: 

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AMENDMENT A

SIR:

In response to the Office Action mailed February 8, 2002 (the period for response extended by payment of fee), please amend claim 2, cancel claim 5, and add claims 39-46 as indicated below.

IN THE CLAIMS:

B1
SCB CL

2. (Once Amended) A method of managing institutional telephone activity between a calling party and a called party, wherein said method comprises: providing an account for each said calling party, wherein said account comprises calling entitlements;

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